

MYSHARE FINANCIAL SERVICES PTY LTD
Privacy Statement

This document describes how Myshare Financial Services Pty Ltd (Myshare) manages personal information.

Myshare only collects personal information that is necessary for us to perform our functions and activities which consist of the provision of cause-related involvement options, financial services, telephone, internet, mobile phone, energy and related activities. The kinds of personal information Myshare collects and holds will depend upon your dealings with Myshare and the circumstances in which it was collected.

In respect to your dealings with Myshare, we may collect information about you from third parties including without limitation credit agencies, referees provided by you, State and Commonwealth public sector institutions, organisations and agencies and external bodies.

Myshare respects your privacy. Any personal information which Myshare collects about you will be used by Myshare to facilitate the offer, provision and improvement of Myshare services and benefits to you or with respect to your participation with Myshare in its activities. Myshare may use the information you provide for marketing, administrative, planning and reporting purposes, compilation and analysis of statistics, and for the handling of complaints. In order to do this, Myshare may disclose your personal information to:

- professional advisers such as solicitors, accountants and external auditors;
- registered charities or not-for-profit organisations working with Myshare ;
- those who maintain and update our database, who assist with mailouts and other administration, who arrange, participate and sponsor Myshare activities, who deliver education, publishing, distribution and technical services and other services including industry survey and analysis;
- State and Commonwealth public sector institutions, organisations and agencies and external bodies involved with the handling of any disciplinary or complaint matters related to your dealings or association with Myshare; or
- other organisations which participate in the activities of Myshare.

Myshare may also use your personal information to provide you with information about other products and services offered or distributed by the Myshare Group. Myshare will not otherwise, without your consent, use or disclose your personal information for any purpose unless it would reasonably be expected that such purpose is related to the offer, provision and improvement of Myshare services and benefits to you or where such purpose is permitted or required by law.

If you would like more information about the way we manage our personal information or are concerned that we may have breached your privacy and wish to make a complaint, please contact us by calling us on 1300 653 795 or by writing to us at the postal or email address set out below.

You can gain access to personal information that we hold about you. Requests for access should be directed to the Privacy Officer: Post: PO Box 604 Frankston, Vic, 3199
Email: info@myshare.net.au, Phone: 1300 653 795.

From time to time it may be necessary for us to review and revise our privacy policy. We reserve the right to change our privacy policy at any time. We may notify you of any change to our privacy policy by any means we choose including by email, by other electronic communication, by sending you a revised copy or by otherwise informing you that a revised copy of our privacy policy is available on request.