

Wake up calls – Set your voicemail to call any number at a specified time as a reminder. Most handsets come with an alarm function, however this can be used as a back up to call a landline or any other specified number.

Wake up calls cost 11cents per 30 seconds plus call charges

Call recall – If you get frustrated when people call and don't leave a message then you can have a text message sent to your phone with the caller's number. Contact customer service to activate this feature.

Call recall
No charge

Optional Services – allow you to customise your mobile phone to suit your needs

Fax Mailbox

Just because you don't have a landline, doesn't mean you can't receive faxes. Fax Mailbox gives you a fax number to receive up to ten A4 pages (depending on type of fax and text) to be sent to a personal fax number.

\$5.50 per month

Deposits and retrievals 11 cents per 30 seconds plus call costs

You then decide where and when to download the fax from your Fax Mailbox.

MMS

Depending on handset functionality MMS allows you to:

- Take pictures with your mobile and send the picture to another mobile phone.
- Send pictures taken with your mobile to an email address.
- Attach pictures, animation or sound and you are not restricted to using just text of up to 160 characters as you would with SMS.

75 cents per mobile phone recipient

75 cents per message to e-mail (regardless of how many recipients)

Paging

Paging allows you to divert calls to a professional receptionist who answers with your personal greeting, takes a message then sends a text message to you.

60.5 cents per message plus 11 cents per 30 seconds for diversions

Yes info WAP Plus (GPRS)

WAP Plus gives you access to internet information via your mobile phone.

Catch up on the latest sports, news, weather and stock information plus download games and ringtones.

Weekdays:

Midnight Sunday - Midnight Friday

Weekends:

Midnight Friday - Midnight Sunday

Flag fall
22 cents

Weekends
1.1 cent per kb

Weekdays
2.2 cents per kb

Yes info Internet

Yes info Internet offers connections over GPRS ensuring data transfer speeds are maximised.

Flag fall
22 cents

Use your mobile phone as a modem, ideal for businesses that need to be mobile and functional.

3.3 cents per kb

International Services – Conditions apply please contact Customer Service for activation

International Calls

Allows you to make international calls from your mobile phone.

International Roaming

You can take your mobile phone with you when you travel to countries with Optus Roaming agreements.

extras
we
provide
to you.

Further details on these services are also available at www.rslcommobile.com.au

Standard Services – automatically activated when you connect

| Product/Description | Cost |
|---------------------|------|
|---------------------|------|

| | |
|------------------|-----------|
| Caller ID | No Charge |
|------------------|-----------|

Caller ID allows you to view the number of the person calling you and/or allow other people to view your number. Most models of handsets support this service.

Caller ID does not work while Roaming or for International calls. Caller ID must be active on both the sending and the receiving phone to work.

To activate Caller ID from your handset you can use the menus of most recent handset models. Type in these codes before the number you are dialling to block Caller ID on a call by call basis:

Dial 1831 before the number you are calling

or

Dial #31# before the number you are calling

To permanently block your number being displayed to others contact customer service.

| | |
|-------------------------|-----------|
| Call Hold / Wait | No Charge |
|-------------------------|-----------|

Call Hold/Wait allows you to put a caller on hold and either receive or make another call.

You cannot speak with both callers at the same time (Conference calling).

The following codes are for activation/deactivation of Call Hold/Wait from your handset:

Activate: *43#send

Cancel: #43#send

Check: ##43#send

Call Divert

Call Divert lets you divert calls to your home phone, office phone, voice mail or a pager. You can divert your phone in any or all of 4 different ways to up to 3 different numbers depending on the circumstances.

There are four types of diversions that can be set:

Busy - The diversion is activated when the line is engaged.

Not Reachable - The phone diverts if it is off or not in a coverage area.

No reply - The phone diverts if it is not answered.

Unconditional - All calls are diverted.
Note: The phone does not ring.

Diversions can be set via three methods:

From the menu function of the mobile phone. For details please refer to the specific phone's user manual.

Directly via the mobile handset.

By calling customer service.

To set diversions through the handset simply use these codes:

Busy Diversion

To activate **67*(areacode)
(number you wish to divert to) #SEND

To cancel ##67#SEND

To check *#67#SEND

No Answer

To activate **61*(area code)
(number you wish to divert to) #SEND

To extend **61*(area code)
(number you wish to divert to)**(no. of seconds eg:30) #SEND

To cancel ##61#SEND

To check *#61#SEND

Not Reachable

To activate **62*(area code)
(number you wish to divert to) #SEND

11 cents per 30 seconds plus call costs

To cancel ##62#SEND

To check *#62#SEND

All Calls

To activate **21*(area code)
(number you wish to divert to) #SEND

To cancel ##21#SEND

To check *#21#SEND

Voicemail

To activate **004*321#SEND

Paging

To activate **004*456#SEND

SMS

SMS is quick, easy and an inexpensive way to keep in touch with friends and family both here and overseas*. *Network Dependant.

Send messages to 1 or more people without retyping (handset specific).

25.3 cents per message
Max of 160 characters

Voicemail

Never miss a call by diverting to voicemail. Take advantage of storing up to 20 messages at a maximum length of 90 seconds each. Messages can be stored for up to a week after listening to them and if you can't get to your mobile phone, simply dial in from another phone by calling 0411000321 and follow the prompts to retrieve your messages.

Other services available through voicemail are call return, call recall and wake up calls.

Call return - press 6 after listening to the message to call back the person if their Caller ID was captured when they called. This is immediately available to you on activating your voicemail.

11 cents per 30 seconds for deposits and retrievals

Call return cost 11cents per 30 seconds plus call charges